

FSC Investment and Retirement Incomes Summit 2021

Event Booking Terms and Conditions

By registering for this event, you confirm and agree to the below terms and conditions.

Information Provided

You agree that the information provided as part of the registration process is accurate at the time of registration.

You agree to notify ORKA Events immediately in writing of any and all changes required to the registration.

Payment

All prices are quoted in Australian dollars and are subject to Goods and Services Tax (GST). Online credit card payment is our preferred method and transactions will be processed through a secure online payment collection service.

Should you wish to make a booking online but do not wish to make payment via credit card please contact Katie Campbell at ORKA Events via email (kcampbell@orkaevents.com.au) for assistance. Please note this option is for large amounts only.

Substitutions

Substitutions may be accepted at the sole discretion of the Financial Services Council, provided that the substitute attendee meets any applicable eligibility criteria for the event.

Substitution requests are required in writing from the original attendee before a review can commence; there is no additional charge for a substitution.

Attendees are not permitted to share a registration.

The above is enforceable for all ticketing types, including in person, virtual and social functions.

Summit Program, Photography and Filming

Program content and speakers are subject to change without notice.

There may be professional photographers and/or videographers onsite during the event. Please note that any and all images and/or videos from the event may be used for promotional purposes by the FSC.

Marketing

By registering for this event, you are agreeing that the event organisers may use your personal information to contact you by either email, direct mail or telephone in order to supply information relevant to the event, share messages on behalf of event sponsors or information about other events and opportunities that the organisers feel may be of interest.

If you have opted into the delegate list, which may be circulated to event sponsors, then they may also use your personal information to contact you.

Cancellation/Refund Policy for In Person Registrations

Refund requests must be received in writing to kcampbell@orkaevents.com.au and eligibility for a refund will be based on the following criteria:

- Requests received 21 business days prior to the event are entitled to a full refund less the administration fee of \$50.00.
- Requests received 14-20 business days prior to the event are entitled to a 50% refund less the administration fee of \$50.00.
- Requests received less than 14 business days prior to the event shall not be entitled to a refund or credit note.

If circumstances arise that force the FSC to cancel the face-to-face component of the event then a partial refund of your registration fee will be offered to convert your paid ticket to a virtual registration.

Refunds will be processed using the same method originally used to pay for your purchase.

Cancellation/Refund Policy for Virtual Registrations

Refund requests must be received in writing to kcampbell@orkaevents.com.au and eligibility for a refund will be based on the following criteria:

- Requests received 14 business days prior to the event are entitled to a full refund less the administration fee of \$50.00.
- Requests received 7-13 business days prior to the event are entitled to a 50% refund less the administration fee of \$50.00.
- Requests received less than 7 business days prior to an event shall not be entitled to a refund or credit note.

If circumstances arise that force the FSC to cancel the virtual component of the event then a full refund of the registration fee will be offered.

Refunds will be processed using the same method originally used to pay for your purchase.