



#### **FSC Investment Summit**

# **Event Booking Terms and Conditions**

By registering for this event, you confirm and agree to the below terms and conditions.

### Information Provided

You agree that the information provided as part of the registration process is accurate at the time of registration.

You agree to notify ORKA Events immediately in writing of any and all changes required to the registration.

# **Payment**

All prices are quoted in Australian dollars and are subject to Goods and Services Tax (GST). Online credit card payment is our preferred method and transactions with be processed through a secure online payment collection service.

Should you wish to make a booking online but do not wish to make payment via credit card please contact Katie Campbell at ORKA Events via email (<a href="mailto:kcampbell@orkaevents.com.au">kcampbell@orkaevents.com.au</a>) for assistance.

## Cancellation/Refund Policy

Refund requests must be received in writing to <a href="mailto:kcampbell@orkaevents.com.au">kcampbell@orkaevents.com.au</a> and eligibility for a refund will be based on the following criteria:

- Requests received 14 business days prior to the event are entitled to a full refund.
- Requests received 7-13 business days prior to the event are entitled to a 50% refund.
- Requests received less than 7 business days prior to an event shall not be entitled to a refund or credit note.

Substitute attendees may be accepted at the sole discretion of the Financial Services Council, provided that the substitute attendee meets any applicable eligibility criteria for the event.

Refunds will be processed using the same method originally used to pay for your purchase.

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