

COVID TOTAL AND PERMANENT DISABILITY CLAIMS INITIATIVE



1 THE COMMITMENT

Life insurance companies participating in this initiative agree to ensure that if people lose their job, are stood down or have reduced working hours due to COVID-19, to 1 January 2021, this will not affect their total and permanent disability (TPD) cover if they make a claim.

2 ELIGIBILITY CRITERIA

This initiative is designed to help if you:

- Were working in your normal capacity on 11 March 2020,
- Have had reduced working hours or lost your job due to COVID-19 since 11 March 2020,
- Become disabled as a result of an illness or injury between 11 March 2020 and 1 January 2021 inclusive,
- Have maintained your TPD cover at the time you become totally and permanently disabled, and
- Lodge your completed claim form on or before 31 March 2021.



If you meet the above criteria, participating life insurers will assess your claim based on your working arrangements as at 11 March 2020 (the date when COVID-19 was declared a pandemic).

This means you keep the cover you had based on your working arrangements before the COVID pandemic declaration.



3 ABOUT TPD COVER

TPD cover pays out a lump sum if a person becomes totally and permanently disabled because of illness or injury. A claim for TPD is assessed on whether the person is expected to be able to ever work again. For TPD cover through superannuation, the claim is assessed based on the person's recent working arrangements.

As at the end of 2018 there were over 7.5 million* Australians with TPD through their group superannuation policy and over 25,000 TPD claims were lodged in 2019.

**Based on APRA data to 31 December 2018 (12 million accounts with TPD) and 2018 ATO data on multiple accounts (1.57 accounts per Australian).*

For more details on this and other FSC life insurance industry initiatives, including the COVID-19 Commitment to Frontline Healthcare workers, visit:
fsc.org.au/policy/life-insurance/commitments

**Now extended to 1 January 2021 for claims lodged
by 31 March 2021**